

Hints and Guideline Key Elements

Autex Urbane modular floor tiles are extremely durable and require little attention to maintain. Treated with the appropriate care and attention Urbane modular floor tiles will provide you with superior performance for years to come. This care and maintenance guide has been designed to provide you with the minimum requirements to ensure your modular tiles stay in the best condition. Failure to implement a care and maintenance system can reduce the life of your modular tiles.

Walk-off mats

We recommend walk-off mats be placed at all entrances to carpeted areas. These mats help to reduce soiled material being trodden into the carpet. Walk-off mats should be thoroughly cleaned on a regular basis and replaced when visibly worn.

Chair mats (pads)

Castor chairs in offices and similar areas can damage modular floor tiles. Autex recommends the use of rubber or PVC chair mats

Autex Carpets recommend that you refer to the Australian & New Zealand Standard for Textile Floor Coverings cleaning maintenance of residential and commercial carpeting (AS/NZS 3733:1995) for further cleaning and maintenance instructions

Professional Cleaners

In Healthcare / high use or specialised installations such as nursing homes, a full cleaning and maintenance programme should be established with qualified personnel or contractors. In these environments, Autex Urbane modular floor tiles can be cleaned with standard commercial equipment and chemicals.

Hot water extraction in conjunction with spot cleaners provides the ultimate protection for your carpet. Autex recommends that you contact professional cleaning experts should you require further assistance with the cleaning and maintenance of Autex Urbane modular floor tiles. Autex recommends the following:



NZ Freephone:
0800 24 36 37

Australia Freephone:
1800 24 36 37



NZ Freephone:
0800 744 272

Website:
www.enviro.co.nz

Thorough and frequent vacuuming

Vacuum cleaning on a regular basis will ensure your floor tiles will stay looking new. Refer to the Suggested Maintenance Programme table in this Guide.

Immediate spot removal and surface cleaning

Immediate spot removal is essential to ensure the stain does not set into the carpet topping. Refer to the Stain Removal Guide in this brochure for instructions. Surface cleaning methods include liquid shampoo and dry foam systems, followed by wet vacuum, the powder cleaning system and the like. Note: surface cleaning is not a substitute for corrective or restorative cleaning in commercial areas.

Appropriate or restorative cleaning to a detailed plan

By adhering to a detailed cleaning and maintenance plan, you ensure that the carpet pile remains refreshed and pollutants are extracted from the carpet.

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The table below lists some common stains and recommended cleaning methods.

Before carrying out a proposed cleaning method, apply to a concealed section of carpet to ensure it will not affect the adhesive or the carpet. Avoid severe abrasion. Vacuum to restore pile, but do not use a stiff brush

Stain	Treatment Guide	Stain	Treatment Guide
Blood	A C	Grease	B D C
Butter	B D	Ink (ballpoint)	A C
Chewing Gum	I B C	Ink (washable)	D E
Chocolate	B D D C	Lipstick	B E C D
Cosmetics	B D C	Mud	B C
Crayon	B D C	Nail Polish	A G C
Cream / Ice cream	A D C	Oil	B D C
Dirt and Dust	Vacuum, then J or C	Paint (oil based)	A F D C
Drinks (eg: cola, tea, juices, beer)	A C	Paint (water based)	B H D C
Egg	A C	Shoe Polish	B C D
Excrement	B C	Urine	A C
Furniture Polish	A D	Vomit	A C D
Glue	B D C	Wine	A Add Salt C

- A** Mop up excess as soon as possible with a sponge or cloth.

- B** Remove surplus with a knife edge or appropriate instrument.

- C** Sponge with a solution of carpet shampoo working from well outside the stain in a circular motion towards the centre (this avoids spreading the stain). Sponge afterwards with clean warm water and mop up excess moisture with a clean dry cloth or sponge. Allow to dry then brush gently with a soft brush. If any stain remains, sponge with a solution of one part household bleach to six parts clear water. Thoroughly rinse after treatment.

- D** Lightly sponge with household dry cleaning fluid and blot. Apply sparingly, as the substance may have an adverse effect on the adhesive.

- E** Sponge with methylated spirits and blot dry.

- F** Lubricate the stain with glycerine or petroleum jelly.

- G** Apply nail polish remover. The nail polish remover should not include lanolin or be of a greasy nature.

- H** Sponge with white spirits.

- I** Freeze with ice cubes or freezing agent and scrape away while cold.

- J** Clean with regular extractive carpet cleaner (if possible).

Autex offers the above recommendations in good faith, however, we cannot be responsible for unsatisfactory results arising from the proposed treatments.

Maximum recommended temperature for any cleaning method is 100°C - 110°C.

The following chemicals should only be used in a well-ventilated area (ensure that no flame or lit cigarette is nearby): dry cleaning fluid, turpentine, methylated spirits, white spirits, nail polish remover, any spotting fluid carrying a red flammable diamond on its label.

Do not extract flammable liquids with a vacuum cleaner or extraction machine as volatile fumes may ignite in vacuum motors causing an explosion.