

Tufflex Cleaning and Maintenance Guide

Cleaning Guide

Tufflex Carpets are extremely durable and require little attention to maintain their good looks. This care and maintenance guide has provides you with the minimum requirements to ensure that your carpet stays in good condition.

Walk-off Mats

We recommend walk-off mats be placed at all entrances to carpeted areas. These mats will help to reduce soiled material being trodden into the carpet inside. Walk-off mats should be thoroughly cleaned on a regular basis and replaced when visibly worn.

Chair Mats (Pads)

Castor chairs in offices and similar areas will reduce the service life of the carpet. Bautex recommends the use of rubber or PVC chair mats.

Thorough and Frequent Vacuuming

Vacuum cleaning on a regular basis will ensure your carpet stays looking new. Refer to the Suggested Maintenance Programme table in this Guide.

Immediate Spot Removal and Surface Cleaning

Immediate spot removal is essential to ensure the stain does not set into the carpet topping. Refer to the Stain Removal Guide in this brochure for instructions. Surface cleaning methods include liquid shampoo and dry foam systems, followed by wet vacuum, the powder

cleaning system and the like. Note: surface cleaning is not a substitute for corrective or restorative cleaning in commercial areas.

Bautex recommend that you refer to the Australian & New Zealand Standard for Textile Floor Coverings cleaning maintenance of residential and commercial carpeting (AS/NZS 3733:1995) for further cleaning and maintenance instructions.

Professional Cleaners

In Healthcare / high use or specialized installations such as nursing homes, a full cleaning and maintenance program should be established with qualified personnel or contractors. In these environments, Tufflex Carpets can be cleaned with standard commercial equipment and chemicals. Hot water extraction in conjunction with spot cleaners provides the ultimate protection for your carpet. Bautex recommends that you contact professional cleaning experts should you require further assistance with the cleaning and maintenance of Tufflex Carpets.

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Maintenance Program

This is a guide to cleaning maintenance. The frequency of carrying out the methods nominated depends on the assessment of the traffic rating, carpet construction and health considerations. The traffic volumes of light, medium, heavy and very heavy should not be confused with terms and definitions used in end-use classification schemes, which are based on performance due to traffic. The traffic volume for cleaning purposes refers to the number of persons using an area and contributing to light soiling, medium soiling, heavy soiling and very heavy soiling. Refer to the table below for a suggested maintenance program.

Location	Usual Traffic Volume	Suggested Maintenance Program	Suggested Fequency
Residential	Light duty	Full Vacuum Spot and stain removal Surface clean Restorative clean	Twice weekly ASAP Every 6 mths annually
Offices	Medium duty	Vacuum - Traffic areas - Full vacuum Spot and stain removal Surface clean Restorative clean	Twice weekly 3 times weekly ASAP Every 6 mths Annually
Corridors, foyers, Ground floor shops, Classrooms,	Heavy duty	Vacuum - Traffic areas - Full vacuum Spot and stain removal Surface clean Restorative clean	Daily ASAP Every 3 mths Every 6 mths
Restaurants, Public areas, Passageways, Enrty/Foyer areas	Very heavy duty	Full vacuum Spot and stain removal Surface clean Restorative clean	Daily ASAP Monthly Every 3 mths

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Stain Removal Guide

The table below lists some common stains and recommended cleaning methods. Before carrying out a proposed cleaning method, apply to a concealed section of carpet to ensure it will not affect the adhesive or the carpet. Avoid severe abrasion. Vacuum to restore pile, but do not use a stiff brush.

Stain	Treatment Guide
Blood	A C
Burn/Scorch Mark	K
Chewing Gum	I B D C
Chocolate	B D C
Cooking Oils	B D C
Crayon/Colour Markers	B D C
Drinks (cola,tea,juices,beer etc)	A C
Dust/Dirt	Vacuum, then J or C
Excrement	B C
Grass	C
Grease	B D C
Ink (ballpoint)	D E
Ink (fountain)	A C
Lipstick	B E C D
Mildew	C
Milk	A E
Mud	B C
Nail Polish	A G
Oil	B D C
Paint (water based)	A F C
Paint (oil based)	A H D C
Sauces	B C D
Shoe Polish	B C D
Urine	A C
Vomit	A C D
Wine	A, Add Salt, C

Key

- A Mop up excess as soon as possible with a sponge or cloth.
 - B Remove surplus with a knife edge or appropriate instrument.
 - C Sponge with a solution of carpet shampoo working from well outside the stain in a circular motion towards the centre (this avoids spreading the stain). Sponge afterwards with clean warm water and mop excess moisture with a clean dry cloth or sponge. Allow to dry then brush gently with a soft brush. If any stain remains, sponge with a solution of one part household bleach to six parts clear water. Thoroughly rinse after treatment.
 - D Lightly sponge with household dry cleaning fluid and blot. Apply sparingly, as the substance may have an adverse effect on the adhesive.
 - E Sponge with methylated spirits and blot dry.
 - F Lubricate the stain with glycerine or petroleum jelly.
 - G Apply nail polish remover. The nail polish remover should not include lanolin or be of a greasy nature.
 - H Sponge with turpentine (or substitute).
 - I Freeze with ice cubes and scrape away while cold.
 - J Clean with regular extractive carpet cleaner (if possible).
 - K Use circular cutter and remove damaged portion. Re-glue new piece into place.
- These cleaning methods are recommendations only, however, we cannot be responsible for unsatisfactory results arising from the proposed treatments.